

International Delivery Insurance

Please note that all international bookings are sent at the sender's own risk and are insured to a maximum of £25.00 unless additional insurance has been requested. This would include but it not limited to, any loss or damage to the consignment. For full terms and conditions of carriage, please go to glh.co.uk/terms-conditions and select our International Terms and Conditions.

Additional Insurance can be purchased at a cost of £40 for the first £1,000 worth of value. Any insurance value that is higher than £1,000 will be calculated at £40 + 1% of the shipment value.

Please call or email our overnight team on **020 7490 4240 / oi@glh.co.uk**, quoting your reference number and the amount of insurance you wish to add.

For all items that can be insured, the claim shall be limited to the value declared by the customer or £15,000 (whichever is the lesser).

Please note there are some items that are suitable for international travel but are not able to be insured, these are called specified Items and are listed below. There is also a list of "Excluded" items, which are items that are not able to be transported on the international network.

Specified Items

- | | | |
|---|---|--|
| <ul style="list-style-type: none"> • Acrylics • Antiques • Liquids • Bicycles that are not boxed • Bullion • Ceramics • Cheques • China • Fiberglass | <ul style="list-style-type: none"> • Furniture unless in flat pack form • Gearboxes or any other mechanical part containing oil or invasive liquid, glass • Inadequately packaged items • Jewelry • Money orders • Money • Perishables and other goods liable to spoil | <ul style="list-style-type: none"> • Perspex • Porcelain • Pottery • Precious metals or precious stones • Securities • Stamps • Watches |
|---|---|--|

Excluded Items

- | | | |
|--|---|--|
| <ul style="list-style-type: none"> • All Knives including cutlery and for craft, all types of Swords including decorative, Bladed articles, e.g. pizza cutters • Ammunition • Animals and livestock / carcass • Any item which is illegal under UK law • Bicycles that are not boxed • Bullion | <ul style="list-style-type: none"> • Crossbows • Dry Ice • Explosives • Firearms • Fireworks • Furniture unless in flat pack form • Gearboxes, or any other mechanical part if contains oil or invasive liquid | <ul style="list-style-type: none"> • Human remains or ashes • Money • Vehicle parts that are not boxed • Food items (applicable to certain countries) • Liquids (applicable to certain countries) • Credit / Debit cards |
|--|---|--|